



Using Zimbra Mobile with the iPhone

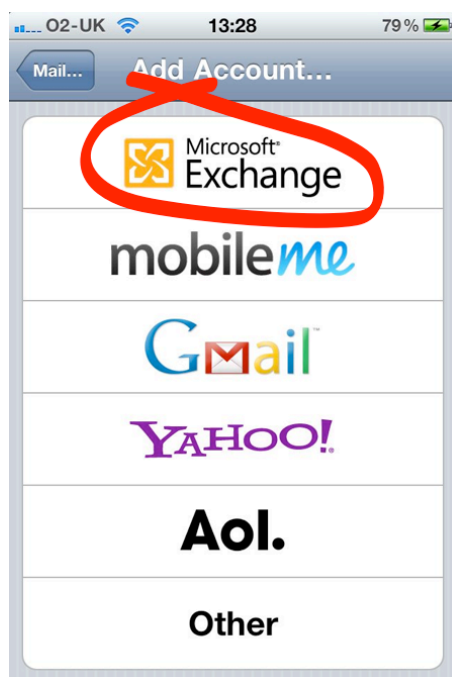
Entering Zimbra Mobile settings on your iPhone (or iPad/iPod Touch) will sync your email, contacts and calendars using your carrier's data service. Note, in order to use this feature you need to have mobility enabled on your mailbox.

IMPORTANT: Performing these steps can delete all of the existing contacts on your iPhone. This is a common problem for iPhone users when creating a new ActiveSync account. You should ensure that you have backed up all of your contacts before proceeding.

Setup

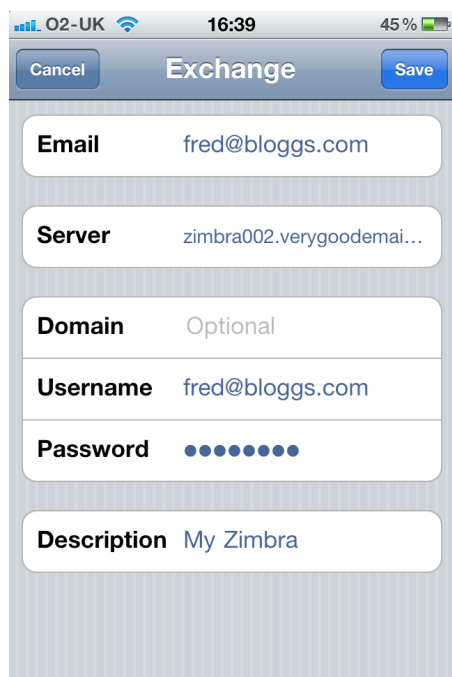
First click on the "**Settings**" icon (the gears) and scroll down and select "**Mail, Contacts, Calendars.**"

On the next screen you will see and select "**Add Account.**" Choose "**Microsoft Exchange**" (this provides the correct set-up parameters for Zimbra as there is no separate Zimbra option).



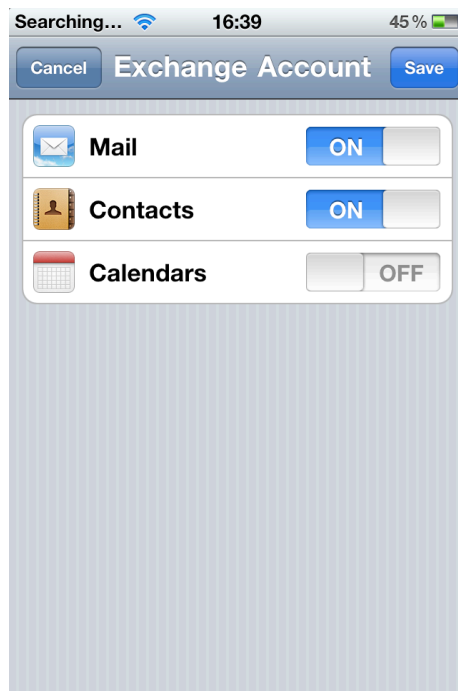
Next you will need to enter your account information:

- **Email.** This is your company email address (e.g. fred@bloggs.com)
- **Domain.** This is your company's email server (e.g. zimbra002.verygoodemail.com - the same base URL you type in the browser for the Zimbra Web Client)
- **Username.** This is the Zimbra username of your account; the same one you use to log in to the Zimbra Web Client (e.g. fred@bloggs.com)
- **Password.** This is your Zimbra password (the same one used for the Zimbra Web Client)

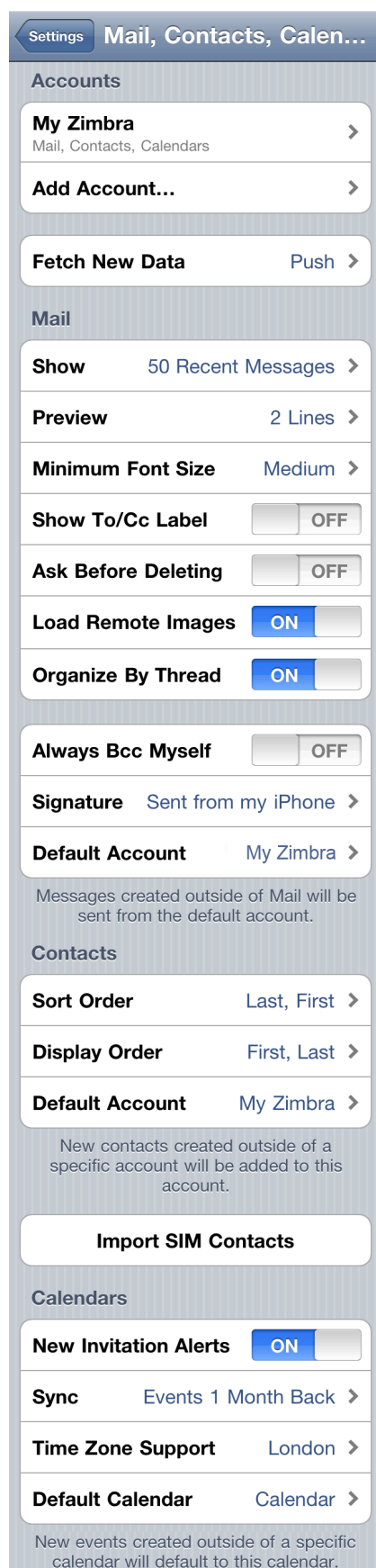


Configuration Options

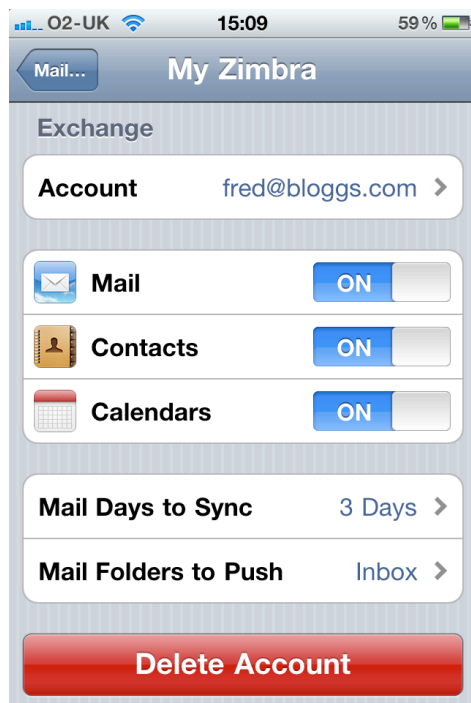
Once you have successfully set up your account, you should begin to see mail folders, contacts, and your calendar(s) appear on the device. After, you may choose to edit either global or account-specific settings.



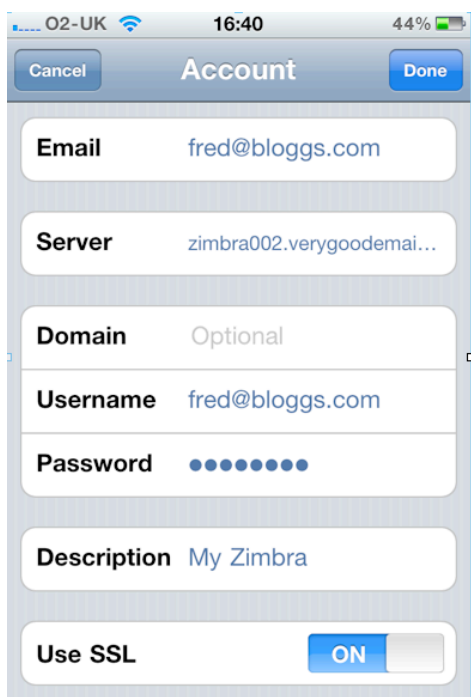
Global settings available affect all your email accounts and is located in **Settings / Mail, Contacts, Calendars**. Here you can set usability controls such as number of messages, previews, font size and more - the following image shows typical options:



Within this screen you may also select your Zimbra **Account** and then select "**Account Info**" to adjust whether you want any of the syncing options changed, how many days of email and which folders you want pushed.



Use SSL. You will see a slider for SSL on, or off. If you access your Zimbra Web Client using an URL beginning with "https://" then you want SSL set to "on."



Accessing ZCS using Zimbra Mobile Web Client

All devices with an HTML-compatible browser can access Zimbra email, contacts, calendar, and briefcase using the Zimbra Mobile Web Client.

To use the Zimbra Mobile Web Client, open the HTML-compatible browser (**the Safari icon on your iPhone**) on your phone and type in the URL of your Zimbra Server with **/m/** at the end of the URL. For example:

<http://zimbra002.verygoodemail.com/m/>

General Notes for Administrators

Accessing Zimbra with "Tethered" Sync Options

It is possible to sync iPhone contacts and calendar using Connector for iSync (Apple) or Connector for Outlook (Windows) or on Linux via iTunes. These options are unsupported by Zimbra and we recommend using Zimbra Mobile instead.