



## Using MessageBunker With Exchange IMAP

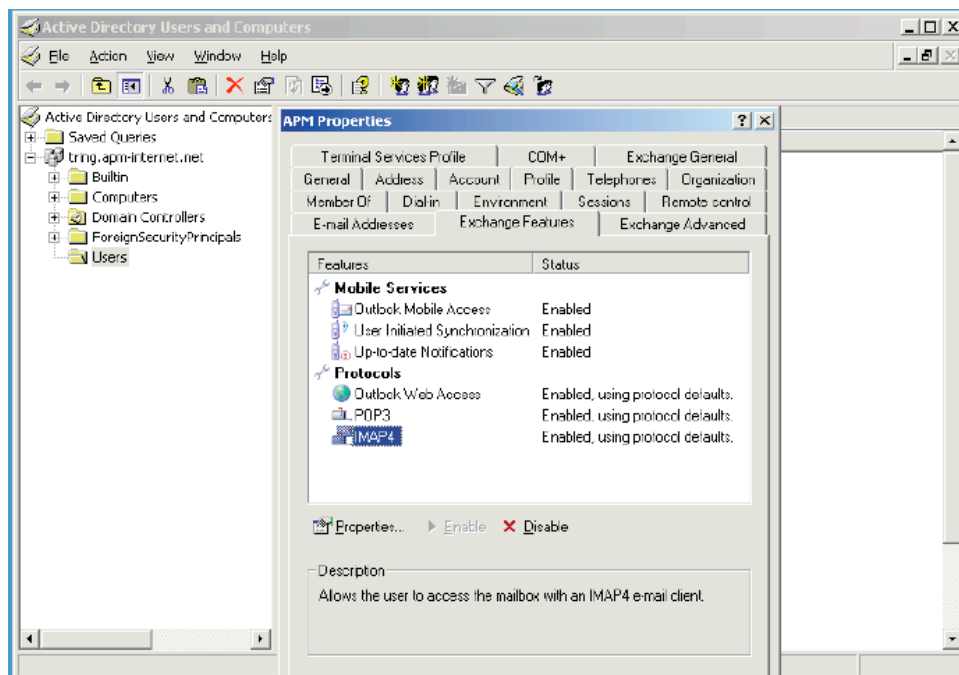
The good news is that Exchange supports the industry standard IMAP protocol, which enables full functionality with MessageBunker. However, there are a few potentially tricky points when dealing with Exchange servers.

### Firewall

It is likely that your Exchange server is behind a firewall (particularly if it is on your local office network). You need to open the firewall to allow MessageBunker to connect and extract your email. To do this, you should allow access from 0/24 through your firewall to the IMAP port (port 143), or if you are using IMAP over SSL, port 993.

### Enable IMAP

You may need to enable IMAP access for your individual users. To do this, start up the 'Active Directory Users and Computers' program, select each user, and enable IMAP access in the 'Exchange Features' section, as shown below. Please note that this example has been done using Exchange 2003. Other versions may vary.



## IMAP Configuration

### About Your Mail Server

We'll need to be able to access your server using IMAP or POP3, so if it's a server you own, you may need to make changes to your firewall so we allowed to connect.

**Mail Server**

**Protocol**  IMAP  Use encrypted (SSL) Connection

Using POP3? Make sure your client leaves messages on the server.

**Port (Optional)**

You only need to enter a port if you are not using the standard port for the chosen service (e.g. 143 for IMAP, 993 for IMAP with SSL).

### About Your Mailbox

These are the details used to log in to the email account which we make use of to archive your email. We store them safe and sound in our underground data facility.

**Email Account Username**

**Email Account Password**

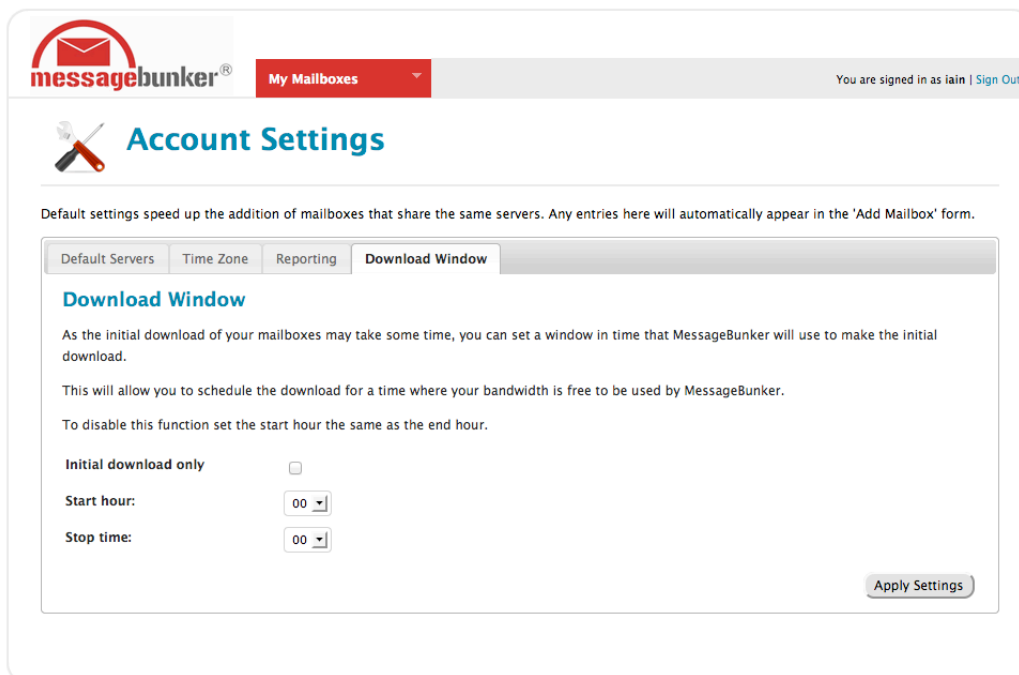
**Re-Type Password**

When setting up your accounts on MessageBunker, you need to set up the logins either as the full email address, or with older versions of Exchange, in the following format: DOMAIN/username (Note the use of the '/' rather than the '\', which is commonly used on Windows).

### Bandwidth Considerations

In many cases, Exchange servers are situated in offices at the end of a broadband connection with limited upstream capability. If this is the case for you, then you need to be aware of the issues that enabling MessageBunker may cause, and how we can work around them. On a day-to-day basis, MessageBunker won't take up much bandwidth, and its impact upon your network will be minimal. However, in the start-up phase, MessageBunker will attempt to retrieve all your historic email, which could be several GB of data. On a typical ADSL link with a 256kbps uplink speed, this could take a day per 2GB of data, during which time your link will feel rather slow.

Fortunately, we have a work-around for this. In your Control Panel, under My Mailboxes - Account Settings - Download Window, you can configure MessageBunker to only download mail during a specified time frame - for example 9 pm to 6 am (with an option to set this for the initial download only). Refer to the screen grab on the following page.



The screenshot shows the MessageBunker web interface. At the top left is the MessageBunker logo. To its right is a red button labeled "My Mailboxes" with a dropdown arrow. Further right, it says "You are signed in as iain | Sign Out". Below the logo is a wrench and screwdriver icon next to the heading "Account Settings". Underneath is a sub-heading "Download Window" and a tabbed interface with "Download Window" selected. The content area explains that default settings speed up mailbox addition and that users can set a download window. It includes a checkbox for "Initial download only" (unchecked), "Start hour:" and "Stop time:" dropdown menus (both set to "00"), and an "Apply Settings" button.

messagebunker® My Mailboxes You are signed in as iain | Sign Out

## Account Settings

Default settings speed up the addition of mailboxes that share the same servers. Any entries here will automatically appear in the 'Add Mailbox' form.

Default Servers Time Zone Reporting **Download Window**

### Download Window

As the initial download of your mailboxes may take some time, you can set a window in time that MessageBunker will use to make the initial download.

This will allow you to schedule the download for a time where your bandwidth is free to be used by MessageBunker.

To disable this function set the start hour the same as the end hour.

**Initial download only**

**Start hour:** 00 ▾

**Stop time:** 00 ▾

Apply Settings

That's it - you should now be set up and working!