



## MessageBunker email archiving

### What Is MessageBunker?

MessageBunker's primary function is to silently duplicate and store every email you send and receive in our secure data facilities. The service works by logging into your account on a regular schedule directly on the server rather than installing client software. MessageBunker works with any publicly addressable IMAP or POP3 server. MessageBunker keeps your email regardless of whether you delete it locally.

### Lightning-fast search

Search your entire historical archive of emails using a Google-style interface and get your results in seconds. Instantly view found emails, download them, print or restore them back to your original account. You can even search across every mailbox you have in one operation.

### Time Travel

See your inbox as it was at any point in time since archiving began. View the results in our webmail interface and even download the entire package as a zip file. Lost all your email through a server crash? Set Time Travel to the latest archive we have and use the restore function to get all your email back.

### Recover and Restore

Once you've found your emails you can view them instantly online, or browse a number of emails in our webmail interface. Need copies? Download them direct to your machine either as individual emails, a compressed single file or have them restored directly back into your original mailbox, or any other.

### In the Cloud

MessageBunker is a 'cloud' service. There is no software client to install or hardware to add to your network. This means we work with anything that can run a decent web browser. All we require is that our servers can access the email server that stores your messages. We'll provide information on how to do this securely.

### Search 1 mailbox, or 100

We're geared up for corporate solutions. Each account can archive any number of mailboxes. Better still, you can instantly search for a single keyword across all mailboxes, which is especially useful for 'e-discovery', the legal process of finding all correspondence with a third party. Such a task could take months, **now it takes seconds**.

### Microsoft Exchange and Office 365

Customers with Exchange servers, or users of Office 365 (enterprise), can use the 'journaling' feature to send copies of emails to MessageBunker, which will then identify the sender and recipient(s) from the header added by Exchange and add the messages to the relevant mailbox on MessageBunker. It will also allow for scenarios where multiple domains exist on a single Exchange server, possibly for multiple customers.

### MessageBunker for Outlook

MessageBunker for Outlook provides a quick and intuitive interface to access MessageBunker stores directly within the Outlook interface. Intended for use by those using Outlook with Exchange in a journaling setup but compatible with all common browsers and can be used with any type of MessageBunker inbox.

### MessageBunker for Mobile

MessageBunker for Mobile enables users of iPhones and Android phones to access their MessageBunker stores in a suitable iOS-style interface. Users can quickly search their stores, view messages and forward them back to their accounts,



**seamless integration with Microsoft Outlook, compatible with Microsoft Exchange and Office 365 (enterprise)**

**never lose an email again!**

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or anyone else's. Best of all, it supports Apple's Web App guidelines, so can be added to the iOS Home Screen, where it will act just like a regular iPhone app. Login details are held locally, so the user doesn't even have to remember their password.

## How It Works

How do we archive your email with no hardware or software?

Well, of course, there is hardware and software but it's all kept in our secure data facility. This means you have...

- No downloads
- No need to install anything
- No platform incompatibility
- No updates or maintenance

We archive your email directly off your email server, not your email client. This means we do not need to have any kind of access to your client machine. We just need to be able to log into your email account on the server.

On a regular schedule, 24/7, we duplicate any new emails that have been sent or received. These emails are indexed and stored in our secure data facility.

We don't remove any emails from your inbox and we don't need to be a 'gateway' unlike some other services. You can keep your DNS MX records

the same and we work great with services such as GMail.

You use MessageBunker's web interface to access stored messages and perform operations such as discovery and restoration.

## Why is this the best way to do it?

- No client footprint
- No appliance hardware
- No backup tapes, schedule, testing
- No expertise required
- Instant remote backup solution
- Disaster-recovery built-in
- Keeps in sync with live email with up to 5 minute accuracy

## Is the data encrypted during transit?

If you have a server that supports encrypted transmission (e.g. SSL) for IMAP or POP3, you can set your mailboxes up to use it. That way all data will be encrypted during archiving.

## How frequently do you archive my mail?

We check your accounts every 5 minutes. If you find this unsuitable, you can set the frequency per mailbox to any of the following values: 5, 10,

15, 30 or 60 minutes. You also have the option to 'pause' an archive at any time.

## Do you support...?

The service supports any email server that allows access using the IMAP or POP3 protocol. That covers just about every email server available today including Exchange, Zimbra, Domino/Notes, Courier and many, many others. Our web-based 'control panel' works with Internet Explorer, Firefox, Chrome and Safari.

SMTP Injection - an alternative to POP3 and IMAP 'sucking', SMTP injection enables you to specify a type of archive that only receives messages via an SMTP interface. This allows the automated forwarding of emails into the system from the source mailbox, with the advantage is that you don't need to share the account credentials with us.

This type of archive has no 'pull' schedule and cannot be combined with IMAP/POP3 services.

Works with Microsoft Exchange, Office 365 (enterprise) and Outlook via journalling.

## Will it work with my email client?

It doesn't need to. All communications are with the email server, not the client.



**any email server, any platform,  
zero physical footprint**

**never lose an email again!**

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## How do you keep everything secure?

It's a secret. Rest assured we do and it involves a lot of firewalls and very intelligent people who know a lot about network security.

MessageBunker is hosted within a secure hosting environment.

## How do I set everything up?

After registration everything is managed through your own Control Panel.

## Does it work with my server?

If it's a Microsoft Exchange Server, or understands IMAP, SMTP or POP3 protocols and we can access it over the Internet, yes.

## How do I give you secure access to my server?

If you want secure transmission, make sure you enable SSL or TLS on your server and then tell MessageBunker to use those protocols. Alternatively you can use the SMTP Injection facility.

## How do I know it's working?

By default we send you a weekly email activity report. You can elect to get this email daily, or not at all. If there is any kind of problem performing an archive, we'll send you an email detailing the problem.

## Timed Access

Specify archiving to only occur during certain times.

## Retention Policy

Specify the maximum retention policy for all archive in units of months.

## Do I need to change my DNS MX records?

No. Unlike other solutions you retain ownership of your email; we are not a 'gateway' style service.

## We have IMAP on a different port. Do you support this?

Yes, you can specify alternative ports, even on a per-mailbox basis.

get archiving in only 5 minutes -  
it's simple!

never lose an email again!

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## What attachments can I search inside?

We currently support the following formats: .doc, .docx, .xls, .xlsx, .odt, .txt, .rtf, .html, .pdf, .zip, .pps, .ppt, .pptx, .xlr, .pages, .numbers, .dot and all text based formats such as .txt and .php. We are also able to parse TNEF format emails (also known as winmail.dat).

Please note we cannot and do not break any encryption or password protection on a file.

## Can I trust you?

Obviously this question comes up a lot. An established email solutions provider, we have a massive combined experience in email storage and network security. What's more, we want MessageBunker to be the best and biggest archiving solution in the World and we won't achieve that by mucking about.

We keep the precise details of our network configuration and physical arrangements secret but we can tell you that your messages are archived within a highly secure environment with a wide range of physical security measures such as 24/7 security, full-coverage CCTV and more.

Access to the actual indexing systems and message stores is limited to a small number of proven and trusted senior team members.

## Why is it better than doing it in-house?

MessageBunker is cheaper and easier to use than traditional archiving platforms. No hardware to purchase, configure, install and maintain. In the same way you wouldn't use your own generator to provide electricity to your office, there's little point in doing something as complex as archiving in-house either.

## Use it for migration!

Need to move your email to a new server/service? MessageBunker provides the ideal migration tool - simply archive your existing email to MessageBunker and restore to the new server. Simple!

## Our Guarantee

The MessageBunker SLA guarantees greater than 99.5% service availability.

## Where can I get it?

MessageBunker is available through our network of accredited partners - visit our website for a detailed list.

## And don't forget...

MessageBunker can only come to the rescue when things go wrong if you're already using it - start archiving now!



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