Case Study



www.reactcp.co.uk

Requirement

React Computer Partnership have established a reputation throughout East Anglia for providing high quality IT support services, ensuring businesses have reliable and efficient systems and enabling their customers to concentrate on running their businesses - not their IT departments.

Core business is in the SME market, where React often act as an outsourced IT department. The company also provide support for larger organisations where additional skills or manpower is required.

Microsoft Gold partners with competencies in Networking Infrastructure and OEM system building, React are also Netgear Powershift partners and specialist accredited installers.

React Computer Partnerships were looking for a reliable supplier of email filtering services to remove the high volumes of Spam from their clients mail.

Solution

An ideal answer to the problem was found when Reacts' account manager at business broadband ISP Nildram recommended The Very Good Email Company as an email solution provider.

The Very Good Email Company focus purely on providing high quality email platforms and specialize in providing high performance antivirus and anti-spam solutions to the channel, as well as to direct customers.

"As The Very Good Email Company are not an anonymous corporate machine we have found response and service levels to be better than those of larger organizations."

Results

The service provided by The Very Good Email Company has proved to be a good fit with React Computer Partnerships existing portfolio and has added a powerful and reliable customer platform that really adds value.

React have found the service is easy to configure and administer and has an excellent support service.

The service from The Very Good Email Company is also very competitively priced, making it a good all round product.

"The Very Good Email Company provides a superb product at a cost effective price making it an ideal solution for our clients."

Francis Pledger, Director, React Computer Partnership



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