

Requirement

Community was formed in 2004 with the merger of the Iron and Steel Trades Confederation (ISTC) and the National Union of Knitwear, Footwear and Apparel Trades (KFAT).

Community represents members across the UK economy, from Steel and Wire to Footwear and Textiles, from Plastics to Betting Shops and from the National League of the Blind and Disabled to voluntary organisations.

The organisation has staff spread across the UK and email communication between them is critical to its ability to be able to serve its members. By 2009 the organisation needed a new internal email platform to replace a legacy, in-house, solution as well as looking for ways to reduce costs and improve functionality and resilience.

Community approached The Very Good Email Company as a possible provider and, following discussion of the Community requirements, a package was put together that combined the company's Zimbra Collaboration Suite and its MessageBunker email archiving platform.



Solution

Hosted Zimbra from The Very Good Email Company features a fully customised 'in-the-cloud' package that includes dynamic webmail, shared contacts and calendars, online document and spreadsheet authoring and editing capabilities, combined with anti-virus and anti-spam filtering as standard.

Zimbra offers convenient anytime access via the web, off-line or mobile, including full compatibility with Outlook and other popular desktop clients. Option of push email, which sends messages in real time to your mobile device.

MessageBunker is an in-the-cloud email archiving and discovery platform that works with any IMAP or POP3 server. It archives email regardless of whether it is deleted locally. The service is fully compatible with Microsofts Exchange and Outlook platforms.

Results

Roll out of The Very Good Email Company services encompassed the provision of over 100 Zimbra mailboxes and associated MessageBunker email archiving accounts.

Now in use for two years the platform has provided a robust and reliable email solution for Community staff across the UK, with the benefits of Zimbra's collaboration tools, spam and virus filtering and the peace of mind provided by the MessageBunker email archiving service.

"We are delighted with the choice we made in The Very Good Email Company. The solution has met our communications needs, enabled us to reduce costs compared to an in-house Exchange solution and the levels of support we've had from the team have been great."

*Mark Taft, Service Centre Manager,
Community Trade Union.*

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