

Case Study



www.onlinesupport.co.uk/home/

Requirement

Established in 1997, Online Support Computing Ltd is a supplier of managed IT systems and support services to companies based in London and the South East.

The company services the B2B market and typically supports companies with 10 to 100 workstations, working closely with HQ's around the world along with branch offices throughout the UK.

A core element of the company's service is the ongoing support and system management necessary to maximise the return on their customers' IT investment.

Online Support needed a competent email platform that would prevent viruses and spam from entering their network and had the necessary management tools to make configuration and operation simple and straightforward.

Solution

By becoming a Partner of The Very Good Email Company, Online Support gained access to an extremely reliable SMTP relay service with Anti-virus and Spam scanning that delivers industry leading performance, functionality and management with a range of innovative features over many traditional email systems.

Partners can choose between a range of optional extras to create a custom package that's right for their customers.

The Very Good Email Company Partner Programme is fully re-brandable: all domain names, emails and web-based services are re-branded to partners' requirements.

Result

Online Support has found the control panel extremely easy to manage and particularly good at managing issues when they migrate servers.

Reliability: In 3 years they have had no interruption of service.

Security: All emails are scanned for viruses; they can't recall a case where a virus ever got through the net.

Ease of use: the control panel is powerful and easy to manage.

A win-win situation for both Online Support and their customers!

"The Very Good Email Company provide a fantastic service! Once a client is set up, their reliable service requires no further maintenance from us."

Charlie Wetherall, Sales Director at Online Support



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